

Notice of Privacy Policies and Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This Notice of Privacy Policies and Practices (the “Notice”) tells you about the ways we may use and disclose medical information about you and your rights and our obligations regarding the use and disclosure of your medical information. This Notice applies to PrimaMed Physicians Association, (the “Association”) and its employees, and it is effective beginning April 14, 2003.

I. OUR OBLIGATIONS.

We are required by law to:

- Make sure that the medical information we have about you is kept private, to the extent required by state and federal law;
- Give you this Notice explaining our legal duties and privacy practices with respect to medical information about you; and
- Follow the terms of the version of this Notice that is currently in effect at the time we acquire medical information about you.

II. HOW WE MAY USE AND DISCLOSE MEDICAL INFORMATION ABOUT YOU.

The following categories describe the different reasons that we typically use and disclose medical information. These categories are intended to be generic descriptions only, and not a list of every instance in which we may use or disclose medical information. Please understand that for these categories, the law generally does not require us to get your consent in order for us to release your medical information.

A. For Treatment. We may use medical information about you to provide you with medical treatment and services, and we may disclose medical information about you to doctors, nurses, technicians, medical students, or hospital personnel who are providing or involved in providing medical care to you. For example, we will provide information about the results of your test to your physician and his or her office staff.

B. For Payment. We may use and disclose medical information about you so that we may bill and collect from you, an insurance company, or a third party for the services we provided. This may also include the disclosure of medical information to obtain prior authorization for treatment and procedures from your insurance plan. For example, we

may send a claim for payment to your insurance company, and that claim may have a code on it that describes your diagnosis.

C. For Health Care Operations. We may use and disclose medical information about you for our health care operations. These uses and disclosures are necessary to operate our practice appropriately and make sure all of our patients receive quality care. For example, we may need to use or disclose your medical information in order to conduct certain cost-management practices, or to provide information to our insurance carriers.

D. Quality Assurance. We may need to use or disclose your medical information for our internal processes to determine that we are providing appropriate care to our patients.

E. Utilization Review. We may need to use or disclose your medical information to perform a review of the services we provide to ensure that the proper level of services are received by our patients, depending on their condition and diagnosis.

F. Peer Review. We may need to use or disclose medical information about you in order for us to review the credentials and actions of physicians to ensure they meet our qualifications and standards.

G. Treatment Alternatives. We may use and disclose medical information to tell you about or recommend possible treatment options or alternatives that we believe may be of interest to you.

H. Health Related Benefits and Services. We may use and disclose medical information to tell you about health-related benefits or services that we believe may be of interest to you.

I. Individuals Involved in Your Care or Payment for Your Care. We may release medical information about you to a friend or family member who is involved in your medical care, as well as to someone who helps pay for your care, but we will do so only as allowed by state or federal law, or in accordance with your prior authorization.

J. As Required by Law. We will disclose medical information about you when required to do so by federal, state, or local law.

K. To Avert a Serious Threat to Health or Safety. We may use and disclose medical information about you when necessary to prevent or decrease a serious and imminent threat to your health or safety or the health and safety of the public or another person. Such disclosure would only be to someone able to help prevent the threat, or to appropriate law enforcement officials.

L. Organ and Tissue Donation. If you are an organ donor, we may release medical information to organizations that handle organ procurement or organ, eye or tissue

transplantation or to an organ donation bank as necessary to facilitate organ or tissue donation and transplantation.

M. Research. We may use or disclose your medical information to an Institutional Review Board or other authorized research body if it has obtained your consent as required by law, or if the information we provide them is “de-identified”.

N. Military and Veterans. If you are or were a member of the armed forces, we may release medical information about you as required by the appropriate military authorities.

O. Worker's Compensation. We may release medical information about you for your employer’s worker's compensation or similar program. These programs provide benefits for work-related injuries. For example, if your injuries result from your employment, worker’s compensation insurance or a state worker’s compensation program may be responsible for payment for your care, in which case we might be required to provide information to the insurer or program.

P. Public Health Risks. We may disclose medical information about you to public health authorities for public health activities. As a general rule, we are required by law to disclose the following types of information to public health authorities, such as the Texas Department of Health. The types of information generally include the following:

- To prevent or control disease, injury, or disability (including the reporting of a particular disease or injury).
- To report births and deaths.
- To report suspected child abuse or neglect.
- To report reactions to medications or problems with medical devices and supplies.
- To notify people of recalls of products they may be using.
- To notify a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition.
- To notify the appropriate government authority if we believe a patient has been the victim of abuse, neglect, or domestic violence. We will only make this disclosure if you agree or when required or authorized by law.
- To provide information on certain medical devices.
- To assist in public health investigations, surveillance, or interventions.

Q. Health Oversight Activities. We may disclose medical information to a health oversight agency for activities authorized by law. These oversight activities include audits, civil, administrative, or criminal investigations and proceedings, inspections, licensure and disciplinary actions, and other activities necessary for the government to monitor the health care system, certain governmental benefit programs, certain entities

subject to government regulation which relates to health information, and compliance with civil rights laws.

R. Lawsuits and Legal Proceedings. If you are involved in a lawsuit or a legal dispute, we may disclose medical information about you in response to a court or administrative order, subpoena, discovery request, or other lawful process. In addition to lawsuits, there may be other legal proceedings for which we may be required or authorized to use or disclose your medical information, such as investigations of health care providers, competency hearings on individuals, or claims over the payment of fees for medical services.

S. Law Enforcement. We may disclose your medical information if we are asked to do so by law enforcement officials, or if we are required by law to do so. Examples of these situations are:

- In response to a court order, subpoena, warrant, summons or similar process.
- To identify or locate a suspect, fugitive, material witness or missing person.
- About the victim of a crime.
- About a death we believe may be the result of criminal conduct.
- About criminal conduct in our office.
- In emergency circumstances to report a crime, the location of the crime or victims, or the identity, description or location of the person who committed the crime.
- To report certain types of wounds or physical injuries (for example, gunshot wounds).

T. Coroners, Medical Examiners and Funeral Home Directors. We may disclose your medical information to a coroner or medical examiner. This may be necessary, for example, to identify a deceased person or determine the cause of death. We may also release medical information about our patients to funeral home directors as necessary to carry out their duties.

U. National Security and Intelligence Activities. We may disclose medical information about you to authorized federal officials for intelligence, counterintelligence, and other national security activities authorized by law.

V. Inmates. If you are an inmate of a correctional institution or under custody of a law enforcement official, we may disclose medical information about you to the correctional institution or the law enforcement official. This would be necessary for the institution to provide you with health care, to protect your health and safety and the health and safety of others, or for the safety and security of the correctional institution or law enforcement official.

III. OTHER USES OF MEDICAL INFORMATION.

There are times we may need or want to use or disclose your medical information other than for the reasons listed above, but to do so we will need your prior permission. If you provide us permission to use or disclose medical information about you for such other purposes, you may revoke that permission in writing at any time. If you revoke your permission, we will no longer use or disclose medical information about you for the reasons covered by your written authorization. You understand that we are unable to take back any disclosures we have already made with your permission, and that we are required to retain our records of the care that we provided to you.

IV. YOUR RIGHTS REGARDING MEDICAL INFORMATION ABOUT YOU.

Federal and state laws provide you with certain rights regarding the medical information we have about you. The following are a summary of those rights.

A. Right to Inspect and Copy. Under most circumstances, you have the right to inspect and/or copy your medical information that we have in our possession, which generally includes your medical and billing records. To inspect or copy your medical information, you must submit your request to do so in writing to the Association's HIPAA Officer at the address listed in Section VI. below.

If you request a copy of your information, we may charge a fee for the costs of copying, mailing, or other supplies associated with your request. The fee we may charge will be the amount allowed by state law.

In certain very limited circumstances allowed by law, we may deny your request to review or copy your medical information. We will give you any such denial in writing. If you are denied access to medical information, you may request that the denial be reviewed. Another licensed health care professional chosen by the Association will review your request and the denial. The person conducting the review will not be the person who denied your request. We will abide by the outcome of the review.

B. Right to Amend. If you feel the medical information we have about you is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by the Association. To request an amendment, your request must be in writing and submitted to the HIPAA Officer at the address listed in Section VI. below. In your request, you must provide a reason as to why you want this amendment. If we accept your request, we will notify you of that in writing.

We may deny your request for an amendment if it is not in writing or does not include a reason to support the request. In addition, we may deny your request if you ask us to amend information that (i) was not created by us, (ii) is not part of the information kept by the Association, (iii) is not part of the information which you would be permitted to

inspect and copy, or (iv) is accurate and complete. If we deny your request, we will notify you of that denial in writing.

C. Right to an Accounting of Disclosures. You have the right to request an "accounting of disclosures" of your medical information. This is a list of the disclosures we have made for up to six years prior to the date of your request of your medical information, but does not include disclosures for Treatment, Payment, or Health Care Operations (as described in Sections II. A., B., and C. of this Notice) or disclosures made pursuant to your specific authorization (as described in Section III of this Notice), or certain other disclosures. To request this list of accounting, you must submit your request in writing to the Association's HIPAA Officer at the address set forth in Section VI. below.

Your request must state a time period, which may not be longer than six years and may not include dates before April 14, 2003. Your request should indicate in what form you want the list (for example, on paper or electronically). The first list you request within a twelve-month period will be free. For additional lists, we may charge you a reasonable fee for the costs of providing the list. We will notify you of the cost involved and you may choose to withdraw or modify your request at that time before any costs are incurred.

D. Right to Request Restrictions. You have the right to request a restriction or limitation on the medical information we use or disclose about you in various situations. You also have the right to request a limit on the medical information we disclose about you to someone who is involved in your care or the payment for your care, like a family member or friend.

We are not required to agree to your request. If we do agree, we will comply with your request unless the information is needed to provide you with emergency treatment. In addition, there are certain situations where we won't be able to agree to your request, such as when we are required by law to use or disclose your medical information. To request restrictions, you must make your request in writing to the Association's HIPAA Officer at the address listed in Section VI. below. In your request, you must specifically tell us what information you want to limit, whether you want us to limit our use, disclosure, or both, and to whom you want the limits to apply.

E. Right to Request Confidential Communications. You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that we only contact you at home, not at work or, conversely, only at work and not at home. To request such confidential communications, you must make your request in writing to the Association's HIPAA Officer at the address listed in Section VI. below.

We will not ask the reason for your request, and we will use our best efforts to accommodate all reasonable requests, but there are some requests with which we will not be able comply. Your request must specify how and where you wish to be contacted.

F. Business Associates. There are some services provided in our organization through contracts with business associates. When these services are contracted, we may disclose your medical information to our business associate so that they can perform the job we have asked them to do. To protect your medical information, however, we require the business associate to appropriately safeguard your information.

G. Right to a Paper Copy of This Notice. You have the right to a paper copy of this Notice. You may ask us to give you a copy of this Notice at any time. To obtain a copy of this Notice, you must make your request in writing to Association's HIPAA Officer at the address set forth in Section VI. below.

V. CHANGES TO THIS NOTICE.

We reserve the right to change this Notice at any time, along with our privacy policies and practices. We reserve the right to make the revised or changed Notice effective for medical information we already have about you as well as any information we receive in the future. We will post a copy of the current notice, along with an announcement that changes have been made, as applicable, in our offices. When changes have been made to the Notice, you may obtain a revised copy by sending a letter to the Association's HIPAA Officer at the address listed in Section VI. Below or by asking the office receptionist for a current copy of the Notice.

VI. COMPLAINTS.

If you believe that your privacy rights as described in this notice have been violated, you may file a complaint with the Association at the following address or phone number:

PrimaCare Medical Centers
Attn: HIPAA Officer
11910 Greenville Avenue, Suite 500
Dallas, Texas 75243
(214) 572-1124

To file a complaint, you may either call or send a written letter. The Association will not retaliate against any individual who files a complaint. If you do not want to file a complaint with the Association, you may file one with the Secretary of the Department of Health and Human Services.

In addition, if you have any questions about this Notice, please contact the Association's HIPAA Officer at the address or phone number listed above.

ACKNOWLEDGEMENT OF RECEIPT

By my signature below, I acknowledge that I have received the Association's *Notice of Privacy Practices* on or prior to my first visit following April 14, 2003.

SIGNATURES:

Patient/Legal Representative: _____ Date:_____

If Legal Representative, relationship to Patient:_____